# Pet insurance from Nationwide®

With two budget-friendly options, there's never been a better time to protect your pet.



# Our popular My Pet Protection® pet insurance plans now feature more choices and more flexibility

Get cash back on eligible vet bills: Choose your reimbursement level of 50% or 70%<sup>1</sup>

Available exclusively for employees: Plans with preferred pricing only offered through your company

Use any vet, anywhere: No networks, no pre-approvals

Choose your level of coverage with My Pet Protection®

50% reimbursement \$20-\$35/month<sup>2</sup>



How to use your pet insurance plan

Visit any vet, anywhere.

Submit claim.

Get reimbursed for eligible expenses.



Some exclusions may apply. Certain coverages may be subject to pre-existing exclusion. See policy documents for a complete list of exclusions. Reimbursement options may not be available in all states.

 $<sup>^{2}\</sup>mbox{Starting}$  prices indicated. Final cost varies according to plan, species and ZIP code.

# Nationwide® pet insurance

My Pet Protection® plan summary



Nationwide pet insurance helps you cover veterinary expenses so you can provide your pets with the best care possible without worrying about the cost.

## $\overset{\circ}{\circ}\overset{\circ}{\circ}$ My Pet Protection coverage highlights

We offer a choice of reimbursement options so you can find coverage that fits your budget. All plans have a \$250 annual deductible and \$7,500 maximum annual benefit. Coverage includes\*:

- Accidents
- Illnesses
- Hereditary and congenital conditions

Plus, every My Pet Protection policy includes these additional benefits to maximize your value:

- Lost pet advertising and reward expense

- Dental diseases
- Behavioral treatments
- Rx therapeutic diets and supplements

- Emergency boarding

- Loss due to theft
- Mortality benefit



#### Included with every policy

# **vet**helpline®

- 24/7 access to veterinary experts (\$110 value)
- Available via phone, chat and email
- Unlimited help for everything from general pet questions to identifying urgent care needs

#### **PetRx***Express*<sup>sm</sup>

- Save time and money by filling pet prescriptions at participating in-store retail pharmacies across the U.S.
- Rx claims submitted directly to Nationwide
- More than 4,700 pharmacy locations



#### Additional highlights

- Exclusive product for employer groups only
- Preferred pricing for employees

- Multiple-pet discounts
- Guaranteed issuance

#### Get a fast, no-obligation quote today.

877-738-7874

Products underwritten by Veterinary Pet Insurance Company (CA), Columbus, OH; National Casualty Company (all other states), Columbus, OH. Agency of Record: DVM Insurance Agency. All are subsidiaries of Nationwide Mutual Insurance Company. Subject to underwriting guidelines, review and approval. Products and discounts not available to all persons in all states. Insurance terms, definitions and explanations are intended for informational purposes only and do not in any way replace or modify the definitions and information contained in individual insurance contracts, policies or declaration pages, which are controlling. Nationwide, the Nationwide N and Eagle, vethelpline, and Nationwide is on your side are service marks of Nationwide Mutual Insurance Company. ©2021 Nationwide. 21PMC8302E\_GRP\_REV



<sup>\*</sup>Some exclusions may apply. Certain coverages may be excluded due to pre-existing conditions. See policy documents for a complete list of exclusions.



# Avian & Exotic Pet Plan

Available only from Nationwide®



# Affordable medical coverage for your bird or exotic pet.

Choose 50% or 70% reimbursement.
Coverage includes medical treatments
and surgeries for accidents, illnesses and
diseases, including cancer.\*

#### This plan covers:

Amphibians Iguanas

Birds Lizards

Chameleons Mice

Chinchillas Rats

Ferrets Rabbits

Geckos Snakes

Gerbils Tortoises

Guinea pigs Turtles

**Hamsters** 

### For more information, call 877-738-7874

Some exclusions may apply. Certain coverages may be subject to pre-existing exclusion. See policy documents for a complete list of exclusions. Plans may not be available in all states. Policy eligibility may vary. Some species of avian and exotic pets are not eligible for coverage. Plans feature a \$250 annual deductible and have a maximum annual benefit of \$7,500.





#### Do I need to re-enroll for this benefit every year?

No. Once enrolled, the policy will renew automatically each year.

#### How can I make changes to my policy?

You can make changes to your policy during your policy renewal period. All changes are subject to underwriting approval.

#### When is the policy renewal period?

The renewal period starts 60 days before the policy's current 12-month term expires. The policy's effective date and expiration date can be found on the Declarations Page, which is included with the policy packet that is mailed to you at each new term.

#### What happens to my pet insurance policy if I am no longer with the company?

You will be notified and asked to update billing information in order to keep the policy active.

#### Will pre-existing conditions be covered?

Unfortunately, no. Like all pet insurers, we don't cover pre-existing conditions on any of our plans.

#### Can I still use my vet?

Absolutely. You're free to visit any licensed veterinarian, anywhere in the world—even specialists and emergency providers.

#### If I have a pet other than a dog or cat, can I enroll?

Yes! If you want coverage for your bird, rabbit, reptile or other exotic pet, you'll find it only with Nationwide.

To enroll in the Avian & Exotic Pet Plan, please call 877-738-7874.

#### What is vethelpline® and how does it work?

Veterinary professionals are available 24/7 through **vet**helpline, a service provided exclusively for Nationwide pet insurance members. You can get live help with any pet health concern, including identifying urgent care needs. Please note, a **vet**helpline consultation is not a substitute for a visit to your primary veterinarian.

#### How do I file a claim?

It's easy. Simply pay your vet bill and then send us a claim for reimbursement via mail, email or online.

Mail: Nationwide Claims Dept., P. O. Box 2344, Brea, CA 92822-2344

Email: submitmyclaim@petinsurance.com

**Online:** Submit claims through your Nationwide Pet Account Access page at <u>my.petinsurance.com</u>. Please allow 48 hours from the time you submit your claim for it to appear online.

#### Get a quote at

877-738-7874



# How to apply for a pet insurance policy

Nationwide® pet insurance provides coverage for veterinary expenses related to accidents and illnesses. Policies are available for dogs, cats, birds, reptiles and other exotic pets.

#### Choose from two easy ways to sign up:



Call **877-738-7874** and tell the pet insurance professional the name of your organization.

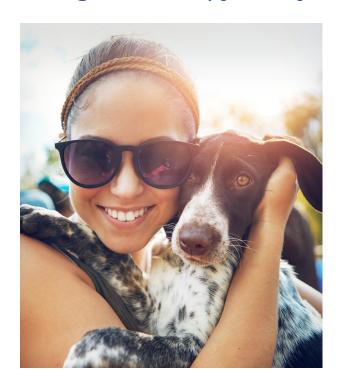
You'll receive preferred pricing on your base medical policy.



Visit: **PetsNationwide.com** and enter your organization name to enroll online.

The rates given will include your preferred pricing.

#### During enrollment, you may be asked for the following information:



- Name
- Address
- Home or primary telephone number
- E-mail address
- Name of your pet
- Pet's species (canine, feline, etc.)
- Payment information/plan\*

**Example:** May 1 approval = June 1 effective date

May 16 approval = July 1 effective date



<sup>\*</sup> Applications approved between the 1st and the 15th of the month become effective on the 1st of the following month. Applications approved from the 16th through the end of the month become effective on the 1st of not the following month, but the month thereafter.